



Solar Installation by Veasna

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Customer Questionnaire

Data collection for planning

Customer Questionnaire

Please fill in by hand or directly in this PDF. Tick ☐ where it applies. If you do not know an answer, leave it empty – we check it on site.

1 Customer

Name / company

Address

Phone

Telegram

E-mail (optional)

Google Maps location of the building (link or coordinates)

Google Maps: press and hold on the roof → copy the coordinates or share the link. We need it for the drawing plan.

2 Purchased system

Solar set

Inverter (model)

Batteries (model and quantity)

3 Power needs

What do you need the power for?

- ☐ House ☐ Shop / restaurant ☐ Office ☐ Warehouse / factory ☐ Air-conditioning ☐ Water pump
☐ Cold room / freezer ☐ Machines ☐ Other:

Consumption per hour (kWh)

Maximum current when everything runs (A)

Consumption per month (kWh)

Consumption per year (kWh)

Month and year: see your electricity bill.

4 Supply & grid

Generator

- ☐ Yes ☐ No Size (kVA)

Transformer on site

- ☐ Yes ☐ No ☐ Don't know Size (kVA)

Grid connection

- ☐ Yes ☐ No | ☐ Single-phase ☐ Three-phase

Wanted system

- ☐ On-grid ☐ Hybrid (grid + battery) ☐ Off-grid

House electrician or electrical installer nearby (name, phone)

5 Site

Main distribution board – what does it look like?

☐ Photo taken

Place for inverter and batteries

Cable routes (roof → inverter → distribution board), approx. length in m

Earthing – is there an earth rod?

☐ Yes ☐ No ☐ Don't know

Notes on earthing

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Notes / sketch (e.g. cable route, positions)

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Date

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Filled in by

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Customer signature